

Proposed Support

Account Plan Options

Feature	Ad Hoc	Minor \$7.50 to \$10 per month	Moderate \$30 to \$40 per month
One Monthly Minor Release	\$25 per 15-minute increment	✓	✓
Three additional Minor Releases (or one Moderate Release)	\$25 per 15-minute increment		✓
Includes Search Engine Optimization & Maintenance of key words within the website		✓	✓
Dedicated Chat Support Hour		1-hour per month	1-hour per week



Proposed Support

Examples of Moderate Releases or approximately 1 hour each

Update	Description
Web Content	Convert existing page to allow images to be clickable. Update the 5 web content images to open a webpage in a new window.
Executive Reports	Convert existing page to allow images to be clickable. Update the 3 executive reports to open a pdf file in a new window.
Media / Social	Convert existing page to allow images to be clickable. Update the 5 media items to open a website link in a new window,
Publish Site	Lead activities to publish site. This may require account access (or guided instruction) to update domain name settings with the service provider where the domain was purchased.



Proposed Support

Examples of Minor Releases or approximately 15 minutes each

Update	Description
Testimonials	Add a single image to the Testimonials Page such as the Matt Moorish
Radio	Enable a single audio file description to open a link in a new window.
Brochure	Add a single new brochure image and pdf file
Media / Social	Add a single new image to the Media / Social Page